

SOCIAL SERVICES CASE READING GUIDE

DATE	CLIENT ID NUMBER JAS ID NUMBER		WORKER'S NAME		ME REVIEWER'S NAME	REVIEWER'S NAME		
PROGRAM TYPE (CHECK APPROPRIATE BOXES)								
☐ Intensive Services ☐ Refugee ☐ Good Cause for Non-Cooperation with DCS ☐ Protective Payee ☐ Supplemental Security Income Facilitation ☐ Incapacity				☐ First Steps ☐ Teen Living Assessment ☐ Domestic Violence ☐ Pregnancy to Employment ☐ Information and Referral ☐ Whole Family Services				
Payment/Fiscal Administrative Policy					Services Quality Content			
		NA	YES	NO	NA NA	YES	NO	
Were any paymer	nts authorized?				Was a social work assessment completed?			
If yes: ☐ JAS or ☐ SSPS				Does the service plan identify the issues discovered in the				
Was it appropriate?					assessment?			
Was it accurate?					Was this case staffed?			
Was it timely?					If yes: ☐ Informal or ☐ Formal			
Did case action require supervisor's signature?					Is a Protective Payee required and completed?			
Is completed JAS payment audit attached?					Is the service plan appropriate?			
					Were time frames met?			
					Does the documentation recording adequately provide a clear picture of the case, including outcome?			
Policy/Procedure					Were needs identified?			
Does the case reflect the program policy requirements?				Were services delivered that matched the needs?				
			Ш	Were referrals completed?				
Does the case reflect policy requirements for:			Were the outcomes tracked?					
,					Could a Social Worker newly assigned to this case understand			
Limited English Proficiency?				and continue management of this case?				
Teen Living Assessments?				Did a case action require supervisor signature?				
Necessary Supplemental Accommodations?				Was an exception to rule requested?				
Interim Assistance Reimbursement Authorization?				Is further action required?				
Progressive Evaluation Process?			If yes, due date:					
					Date action completed:			

COMMENTS